Head of Operations

Reporting directly to our Chief Executive Officer, we are looking for a dedicated Head of Operations. You will drive the adoption of new technologies and tools that enhance the capabilities and efficiency of the Solutions and Support team from our offices in Merelbeke, Belgium.

ⓘ About Us

With offices in Belgium, Germany, Italy, US and a global partner network, HYBRID Software is a software development company focused on innovative productivity tools for the graphic arts industry. HYBRID Software's CLOUDFLOW workflow, PACKZ and STEPZ PDF editors, and iC3D visualization software offer a unique set of advantages that include native PDF workflows, vendor-independent solutions based on industry standards, scalable technology and low cost of ownership. These products are used bythousands of customers worldwide in all areas of prepress and print.

👁 Your Responsibilities

→ Oversee the day-to-day operations of the Solutions and Support team, ensuring the delivery of high-quality services to our customers in alignment with the company's strategic objectives

→ Oversee the end-to-end implementation of all (major) projects ensuring that these are delivered on time, within budget, and meet the required quality standards

→ Develop and maintain strong relationships with key customers

→ Ensure compliance with all relevant regulations, standards, and best practices in the software industry

▣ Your Qualifications

→ Master's degree in Business Administration, Computer Science, or a related field

→ Minimum of 10 years proven experience managing teams and operations within the software industry, with a track record of delivering high-quality (project) solutions and support services

→ Ideally, but not required, prior knowledge and experience within the Graphics arts industry with a passion for innovation and continuous improvement

⭐ We Offer

→ A competitive salary in accordance with your experience

→ Excellent terms of employment in a successful and growing global company

→ At HYBRID Software we value our customers and our employees. We have a flat organizational structure and we strongly encourage any initiative coming from our people

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→ Don't hesitate to send your resume to HR-europe@hybridsoftware.com or to contact us at T: +32 9 329 5753 in case you have any questions.